



Ryan Taylor

User Experience

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## AREAS OF EXPERTISE

### UX/UI

- Wireframing and UI Prototyping
- Human Center Interface Design
- Design Thinking Methodology
- Abstract / Git
- Visual Communication
- Information Architecture
- Sketch / Omnigraffle
- Adobe Creative Suite

### FRONT - END DEV

- HTML5, CSS3, JavaScript, OOP and PHP
- jQuery, jQuery Mobile
- Bootstrap Framework
- Responsive Design
- CMS (WordPress, Drupal, Strapi)

## EXPERIENCE

### U.S. Bank, Minneapolis, MN

*Senior Experience Architect, Lead and Manager*

*Experience Architect*

Lead multiple UX teams, up to 12 direct reports, spanning both customer and employee platforms.

July 2018 – Present  
February 2017 – July 2018

- Proactively work with cross-platform teams to gain alignment on current and future experiences
- Create wireframes (low to high fidelity), journey flows and clickable prototypes
- Plan and execute Abstract (Git for designers) rollout for design team
- Plan and estimate future work and resources needed
- Participate in hiring panels to ensure top talent is sourced
- Manage external design and development vendors, ensure standards are met
- Collaborate with development and product partners early to reduce rework
- Standardize design process for team, resulting in a 95% approval rate and decreasing design debt

### Roseville Area Schools, Roseville, MN

*Print Center Specialist*

March 2008 - February 2017

Manage district wide copy center, serving 11 buildings and producing an average of 13 million copies per year.

- Plan and manage budget and inventory for copy center while adhering to district policies
- Manage up to five direct reports
- Manage 67 digital copy machines, coordinating maintenance with vendor and troubleshooting malfunctions
- Reduced inventory by \$70,000 while increasing profitability by \$35,000

### AlexanderLyn, South St. Paul, MN

*Web Developer/Owner*

October 2011 - February 2017

Operate full service web design and development freelance business also providing website hosting and domain registration services.

- Design and develop client websites from conception to completion
- Generate business and provide cost proposals

## EDUCATION

### The Art Institutes International Minnesota, Minneapolis, MN

*Bachelor of Science degree in Web Design & Interactive Media*

June 2016

### Minnesota School of Business, Richfield, MN

*Associate of Applied Science degree in Advertising Design*

June 2006